

New Client Onboarding Checklist

A structured checklist to get your DSE Connect services live, from number porting to user provisioning.

- Confirm your package and add-ons with your account manager
- Supply company and billing contact details
- Number porting request (if keeping existing numbers)
- List of users and extensions to provision
- Call flow: business hours, ring groups, after-hours routing
- Device and app rollout for each user
- Connectivity check (Fibre / LTE) at each site
- Go-live test calls and handover

Talk to DSE Connect

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Features and availability depend on your plan. Contact your account manager for a quote.