

# Cloud PBX — Product Overview

DSE Connect Cloud PBX is a hosted business phone system for South African businesses: enterprise call routing, mobile and desktop apps, CRM integration and a dedicated account manager.

- Web, desktop and mobile apps
- Call flip and hot desking
- Visual operator panel and wallboard
- Queue and SLA analytics
- Call accounting
- Omnichannel messaging
- AI call transcription and summary (add-on)
- WhatsApp as an inbound line (WhatsApp Calling paid add-on)

**Talk to DSE Connect**

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Features and availability depend on your plan. Contact your account manager for a quote.